

Cyber Security Architecture Methodology for the Electric Sector

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Technical Update, December 2015

EPRI Project Manager

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ABSTRACT

Currently, the nation's power system consists of both legacy and next-generation technologies. This includes devices that may be 30–50 years old, include no cyber security controls, and implement proprietary communication protocols and applications. Many of these legacy devices have significant computing and performance constraints that limit the cyber security controls that may be implemented. In contrast, the new technology may include modern information technology (IT) devices with commercially available applications and communication protocols. The new operations technology (OT) devices may also include commercially available applications and communications.

With this change in technology, utilities are exploring methods to better address the cyber security requirements. This includes prioritizing the systems, performing a cyber security risk assessment, and determining the impacts of a cyber security compromise. These activities are part of a cyber security strategy.

Another component of the cyber security strategy is a cyber security architecture. Currently, utilities have enterprise architecture diagrams, but they have not typically developed a security architecture.

This report includes a methodology for developing a security architecture that leverages existing architecture methodologies.

Keywords

Attack surface
Cyber security
Security architecture
Vulnerabilities

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Cyber Security Architecture Methodology for the Electric Sector

PRIMARY AUDIENCE: Personnel responsible for cyber security

KEY RESEARCH QUESTION

For grid modernization, increased interconnection in electric sector devices is required, and this will result in a larger attack surface that may be exploited by potential adversaries such as nation-states, terrorist organizations, malicious contractors, and disgruntled employees. A security architecture methodology needs to be developed to support cyber security risk management in this new environment.

RESEARCH OVERVIEW

Typically, an enterprise architecture does not address cyber security—specifically, the overall attack surface, attack vectors, potential vulnerabilities, and applicable response strategies. The challenge is to develop a security architecture methodology that augments, rather than replaces, current enterprise architecture methodologies and is at a level that is useful to utilities. This report includes the first version of a cyber security architecture methodology that may be used by utilities for existing and planned system architectures. The objective is to provide a common methodology that may be used by utilities of all sizes, from large investor-owned utilities to smaller cooperatives and municipalities. EPRI is collaborating with other research efforts that are defining enterprise architecture methodologies to ensure that the security architecture methodology does not conflict with these other efforts.

KEY FINDINGS

- Currently, there is no common security architecture methodology that is used throughout the utility industry.
- A security architecture diagram may be used in evaluating the current system configuration and defining the target configuration.
- A security architecture methodology is one tool of a security risk management strategy.
- A security architecture diagram may be used in the development and assessment of an integrated security operations center and a common operating picture.

VALUE STATEMENT

A security architecture methodology is one of the tools that can be used to assess the constantly changing threat and technology environments.

HOW TO APPLY RESULTS

As utilities modernize the grid, they will need to assess the architecture to identify potential vulnerabilities that may be exploited by an attacker and the appropriate response strategies. This can be a difficult task without the use of a security architecture methodology. Because the goal of this project is to develop a common methodology, participation in the project and providing input will ensure that the product is useful to utilities.

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INTRODUCTION

Currently, the nation's power system consists of both legacy and next generation technologies. This includes devices that may be 30-50 years old, include no cyber security controls and implement proprietary communication protocols and applications. Many of these legacy devices have significant computing and performance constraints that limit the cyber security controls that may be implemented. In contrast, the new technology may include modern information technology (IT) devices with commercially available applications and communication protocols. The new operations technology (OT) devices may also include commercially available applications and communications. To utilize this new technology, increased interconnection is required with the applicable cyber security controls implemented to address this larger attack surface that may be exploited by potential adversaries such as nation-states, terrorist organizations, malicious contractors, and disgruntled employees. The challenge and complexity of addressing cyber security risks has increased in part because the technology landscape and threat environment are constantly changing.

Each utility should develop and implement an overall risk management strategy that includes a cyber security risk strategy. The cyber security strategy may need to be tailored to the OT environment because of the performance and computing constraints referenced above. Another difference between IT and OT is that the primary security objectives for OT systems are availability and integrity, with confidentiality third. The primary security objectives for IT systems are confidentiality and integrity and availability third. This difference will impact the risk assessment and the specific security requirements that are selected.

An enterprise architecture may be included as one component of a risk assessment package. The architecture identifies, for example, the hardware, software, applications, and data that are included in the system. The architecture may be represented in several forms, for example, as a diagram and/or a list of applicable standards. An architecture framework methodology should be defined at the enterprise level to ensure consistency of the architectures developed throughout the organization. If diagrams are developed, they may be used to document the current or *baseline* system and the *target* system. One of the difficulties is that these enterprise diagrams can take significant time to create and can be very complex. As a result, they may not be maintained, thus reducing their usefulness.

Typically, an enterprise architecture does not address cyber security, specifically, the overall attack surface, attack vectors, potential vulnerabilities, and applicable response strategies. Alternatively, cyber security is documented in policies and procedures that are defined at the organization level. At the system level, these policies and procedures should be tailored and specifications developed.

The challenge is to develop a security architecture methodology that augments, rather than replaces current enterprise architecture methodologies and is at a level that is useful to utilities. The resulting security architecture should be used to document the baseline architecture, the target architecture, and the transition approach. For this report, a security architecture includes:

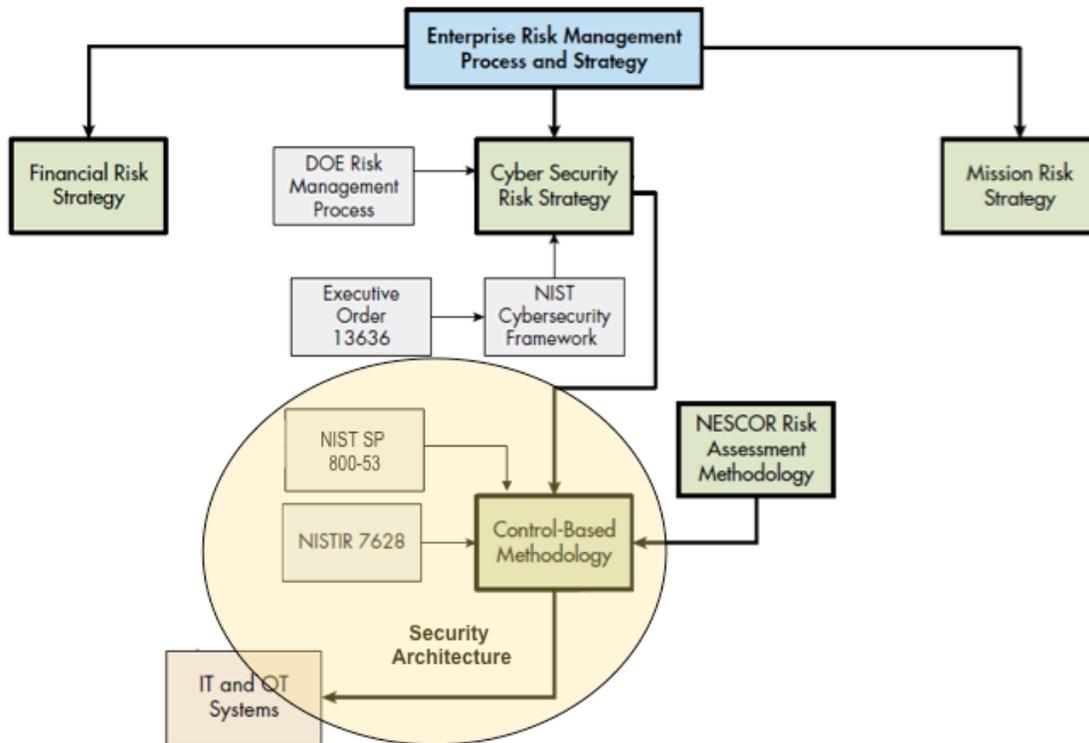
- A diagram that displays the physical devices and communication links between the devices. The source could be the enterprise architecture diagram. Applicable standards should be included.
- Identification of the access points to various devices. The access points can be used by an attacker (including an insider) to initiate intrusion into the system.
- Identification of the potential vulnerabilities that may be exploited by an attacker.
- Specification of the response strategies to the potential system compromise. The response strategy may include the selection and implementation of cyber security technical controls. Applicable standards should be included.

A security architecture diagram may be one component of the cyber security risk assessment package that supports a cyber security risk strategy. A cyber security risk strategy is documented in *Risk Management in Practice, A Guide for the Electric Sector*, EPRI Technical Update 3002003333, December 2014. The cyber security risk strategy is divided into three categories based on methodology:

- **Maturity Model Methodology** – maturity models provide utilities with a method to assess the degree of an organization’s alignment with the best practices in the structure and operation of the organization and its IT and OT systems.
- **Control-Based Methodology** – controls-based methodologies address the technical aspects related to the configuration of the IT and OT systems and protective hardware and software.
- **Compliance Methodology** – compliance methodologies focus on specific mandatory requirements. At this time, there are only regulations for the bulk electric system (BES).

A security architecture may be used with both the control-based methodology and the compliance methodology. For this report, the focus is on the control-based methodology. Figure 1-1 illustrates the relationship between the Control-Based Methodology and the development of a security architecture.

The security architecture methodology described in this report builds on output from existing guidelines and processes that are elements of a cyber security risk management strategy. The objective is to build on these existing guidelines and processes that have been used by utilities rather than developing a new approach. Two of the documents included in Figure 1-1 are the National Institute of Standards and Technology (NIST) Special Publication (SP) 800-53, *Security and Privacy Controls for Federal Information Systems and Organizations* and NIST Interagency Report (NISTIR) 7628, *Guidelines for Smart Grid Cyber Security*. Both documents specify security requirements that may be applied to both IT and OT systems. In addition, NISTIR 7628 focuses on the smart grid and control systems. The selection of security requirements is based on a risk assessment that includes determining the priority of the system based on the impact levels for the security objectives of confidentiality, integrity, and availability.



**Figure 1-1
Control-Based Methodology and Security Architecture**

Document Purpose

The purpose of this document is to define a security architecture methodology that may be implemented throughout the electric sector by utilities of all sizes - large Investor Owned Utilities (IOUs), municipalities, and cooperatives. There are several architecture frameworks that are currently available, and each includes unique terms and definitions. In general, these frameworks are intended to be used to develop the enterprise architecture, and not specifically a security architecture. The frameworks that focus on security architectures typically do not include an approach for analyzing the attack surface and identifying attack vectors and potential vulnerabilities that may be exploited. The focus of this document is to present a standardized security architecture methodology with a common set of terms and definitions that includes an approach for analyzing the attack surface. The product will be a diagram that includes several elements, including the devices, communication paths, communication protocols, data, and software that are part of the system. This is the first version of this methodology and once it has been completed, it will be widely distributed. The goal is to receive feedback and then publish an updated version.

Document Content

This document contains the following sections:

- Section 1: Introduction
- Section 2: Security Architecture Context
- Section 3: Security Architecture Concepts and Framework
- Section 4: Security Architecture Methodology
- Section 5: Next Steps

2

SECURITY ARCHITECTURE CONTEXT

Utilities are facing many challenges in addressing cyber security for the existing and planned grid. As described above, the current grid architecture includes both new and legacy technology and commercially-available and proprietary solutions. From a cyber security perspective, the goal is to manage rather than avoid risk. This report describes a security architecture methodology that takes as the base the existing enterprise architecture, risk management approach, and cyber security strategy.

Changing Grid Environment

The technology environment is constantly changing and this is impacting the electric sector and cyber security. In general, these changes are making the cyber security environment more complex and the attack surface larger. Some of these changes are listed below:

- With the deployment of distributed energy resources (DER), utilities are modifying the overall grid architecture – and this requires considering centralized versus distributed application of technology. With distributed applications, remote access to substations, control centers, and devices is increasing. In general, remote access to OT systems is through an enterprise IT system.
- Many utilities are considering consolidating their IT security operations, OT security operations, and physical security in an integrated security operations center (ISOC) to address the new cyber security environment.
- Deployment of cloud computing. Cloud computing provides for network access to a shared pool of configurable computing resources (e.g., networks, servers, storage, applications, and services).
- Grid modernization. With the increased deployment of digital technology and capabilities, insiders have increased functionality and access to data. With increased privileges, insiders have greater opportunity to compromise systems. Addressing the insider threat and determining how to represent them in the security architecture still needs to be determined.

All of these changes should be reflected in the security architecture that must be adaptable and resilient while ensuring reliability.

Terms

Section 1 of this report includes an overview of the terms enterprise architecture and security architecture. Included below are architecture terms and concepts from referenced documents. They are included as background and were used in developing the scope of this project. Note: this is not intended to be a comprehensive review of the literature.

There are several definitions related to an architecture. The definition of an architecture used in ANSI/IEEE Std. 1471-2000 is:

"The fundamental organization of a system, embodied in its components, their relationships to each other and the environment, and the principles governing its design and evolution."

The Open Group Architecture Framework (TOGAF) does not strictly adhere to the ANSI/IEEE Std. 1471-2000 terminology. In TOGAF, "architecture" has two meanings depending upon its contextual usage:

1. A formal description of a system, or a detailed plan of the system at component level to guide its implementation.
2. The structure of components, their inter-relationships, and the principles and guidelines governing their design and evolution over time.

There are two other concepts applicable to an architecture, as defined by TOGAF.

An architecture framework is a tool that can be used for developing a broad range of different architectures. It should describe a method for designing an information system in terms of a set of building blocks, and for showing how the building blocks fit together. It should contain a set of tools and provide a common vocabulary. It should also include a list of recommended standards and compliant products that can be used to implement the building blocks.

An architecture description is a formal description of an information system, organized in a way that supports reasoning about the structural properties of the system. It defines the components or building blocks that make up the overall information system, and **provides a plan from which products can be procured, and systems developed, that will work together to implement the overall system.**

According to the ISO/IEC/IEEE 42010-2011 standard:

An architecture framework includes:

Conventions, principles and practices for the description of architectures established within a specific domain of application and/or community of stakeholders.

An architecture description is a work product used to express an architecture.

This report does not include architecture frameworks or descriptions.

Cyber Kill Chain

One of the major challenges for the electric sector is addressing the constantly changing threat environment. Many of the OT devices have life cycles of 30 to 40 years, and utilities will be required to upgrade/modify the embedded software and firmware. In addition, commercially available communication protocols, applications, and operating systems need to be patched for new vulnerabilities. Finally, zero day vulnerabilities may be exploited by attackers prior to the deployment of patches. Utilities need to understand the attack process to develop and implement mitigation strategies.

In 2011, Lockheed Martin created the Cyber Kill Chain™ to help the decision-making process for better detecting and responding to adversary intrusions¹. This model was adapted from the concept of military kill chains. The ICS kill chain² was developed by individuals from the SANS Institute and augments the original kill chain and tailors it for control systems. The original cyber kill chain and the associated ICS Cyber Kill Chain are displayed in Figures 2-1 and 2-2.

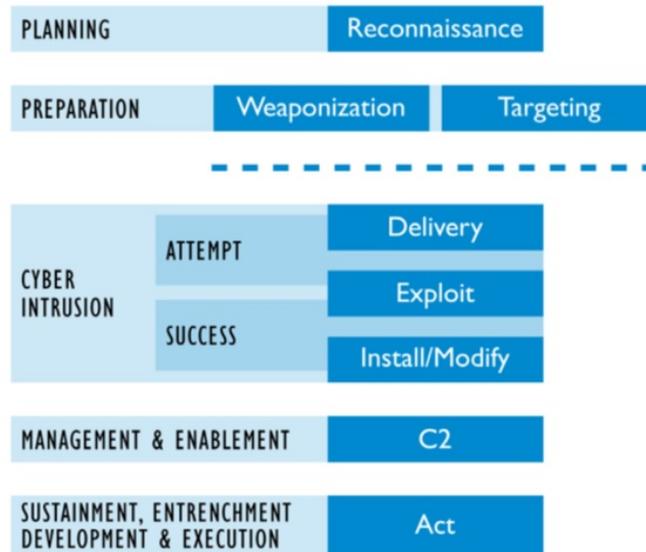


Figure 2-1
Cyber Kill Chain – Stage 1: Cyber Intrusion Preparation and Execution

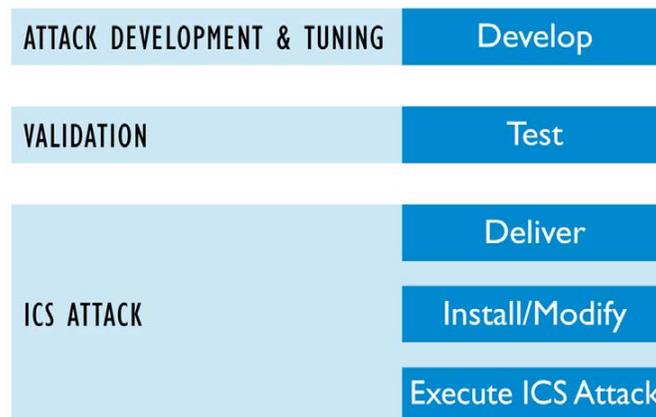


Figure 2-2
ICS Cyber Kill Chain – Stage 2: ICS Attack Development and Execution

¹ Eric M. Hutchins, Michael J. Cloppert and Rohan M. Amin, Ph.D., “Intelligence-Driven Computer Network Defense Informed by Analysis of Adversary Campaigns and Intrusion Kill Chains” www.lockheedmartin.com/content/dam/lockheed/data/corporate/documents/LM-White-Paper-Intel-Driven-Defense.pdf

² *The Industrial Control System Cyber Kill Chain*, Michael J. Assante and Robert M. Lee, October 2015, The SANS Institute InfoSec Reading Room.

The steps in the Lockheed Martin chain are as follows:

- *Reconnaissance*: the attacker finds a gap in security of the social network
- *Weaponization*: builds a malicious attachment
- *Delivery*: and delivers it using social media or email targeting an employee
- *Exploitation*: the employee opens the file and the vulnerability is exposed
- *Installation*: malware immediately installs on the client
- *Command & Control*: the attacker takes control of the system
- *Actions on Objectives*: and is able to pinpoint and access critical data

The tailored ICS cyber kill chain includes the following steps and descriptions that are extracted from the ICS Kill Chain document³. This is an overview and additional details are included in the SANS document.

Stage 1: Cyber Intrusion Preparation and Execution

- *Planning and Reconnaissance*: *Reconnaissance* is an activity to gain information about something through observation or other detection methods. The objective of the Planning step is to reveal weaknesses and identify information that support attackers in their efforts to target, deliver and exploit elements of a system.
- *Preparation*: Preparation can include weaponization or targeting. *Weaponization* includes modifying an otherwise harmless file, such as a document, for the purpose of enabling the adversary's next step. Targeting occurs when the adversary or its agent (such as a script or tool) identifies potential victim(s) for exploitation.
- *Cyber Intrusion*: An *intrusion* is any attempt by the adversary, successful or not, to gain access to the defender's network or system. This includes the *Delivery* step, in which the adversary uses a method to interact with the defender's network. The next step, the *Exploit step*, is the means the adversary uses to perform malicious actions. When the exploitation is successful, the adversary will *install* a capability and may also, or instead, *modify* existing capabilities.
- *Management and Enablement*: Here the actor will establish *command and control* (C2). With managed and enabled access to the environment, the adversary can now begin to achieve his or her goal.
- *Sustainment, Entrenchment, Development, and Execution*: In this step, the adversary *acts*. This can be a critical phase for the planning and execution of Stage 2 of the ICS Cyber Kill Chain.

³ *The Industrial Control System Cyber Kill Chain*, Michael J. Assante and Robert M. Lee, October 2015, The SANS Institute InfoSec Reading Room.

Stage 2: ICS Attack Development and Execution

- *Attack Development and Tuning phase.* The aggressor develops a new capability tailored to affect a specific ICS implementation and for the desired impact. This development will most likely take place through exfiltrated data.
- *Validation:* Here, the attacker must *Test* his or her capability on similar or identically configured systems if the capability is to have any meaningful and reliable impact.
- *ICS Attack:* the adversary will *deliver* the capability, *install* it or *modify* existing system functionality, and then *execute* the attack.

3

SECURITY ARCHITECTURE FRAMEWORKS

There are several architecture frameworks that are used throughout the world. These generally do not focus specifically on the electric sector and cyber security. Rather, they are more general. Included in this section is an assessment of the architecture frameworks and their applicability to this project.

The four architecture frameworks included below may be used in the development of or input to a security architecture. TOGAF and SGAM are frameworks and tools for developing enterprise architectures, including architecture diagrams. The architecture diagrams developed using TOGAF, at the enterprise level, and SGAM for the smart grid, will be very complex and detailed. OSA includes standardized icons and generic architecture diagrams. The SGCC is a reference diagram and may be used in the selection of security responses. None of these frameworks include attack vectors and responses.

Architecture Frameworks Assessments

Following is a summary of each framework.

- TOGAF: Widely used in the development of implemented IT enterprise architectures. TOGAF focuses on the development of a logical, rather than a physical architecture.
- SGAM: Used throughout Europe and referenced in other documents. SGAM is specific to the smart grid and may be used to develop the current and target architectures for specific systems. The SGAM may be used to identify functional and non-functional requirements and applicable standards.
- SGCC spaghetti diagram: The diagram is referenced worldwide, is specific to the smart grid, and represents a *logical* security architecture. This is primarily a reference diagram rather than a tool to develop a security architecture.
- OSA: The security architecture patterns [diagrams] primarily focus on the IT environment and are not specific to the smart grid. Also, the patterns are more abstract, rather than implementation specific, architecture diagrams.

As stated earlier, the focus of this report is establishing a security architecture methodology that includes the attack surface, attack vectors, potential vulnerabilities that may be exploited, and potential mitigation strategies. The analysis of the attack surface may be considered in the development of the above security architectures, but it is not the primary objective.

M/490 Smart Grid Architecture Model (SGAM)

In 2011, the European Commission published Mandate M/490, *Standardization Mandate to European Standardisation Organisations (ESOs) to support European Smart Grid deployment*. As stated in the mandate:

The objective of this mandate is to develop or update a set of consistent standards within a common European framework that integrating a variety of digital computing and communication technologies and electrical architectures, and associated processes and services, that will achieve interoperability and will enable or facilitate the implementation in Europe of the different high level Smart Grid services and functionalities as defined by the Smart Grid Task Force that will be flexible enough to accommodate future developments.

In support of this mandate, an overall architecture called the Smart Grid Architecture Model (SGAM) was developed by The European Committee for Standardisation (CEN), The European Committee for Electrotechnical Standardization (CENELEC), and The European Telecommunications Standards Institute (ETSI). Although several Smart Grid architectures were available, they represented individual stakeholders' points of view. The difficulty was that there was no common presentation schema or framework that would allow various stakeholders to map their individual perspectives in a common view. The SGAM is based on existing approaches⁴ and incorporates the different perspectives and methodologies regarding the conceptualization of Smart Grids. The SGAM comprises three core viewpoints - layers, domains, and zones and supports a holistic view on architecture. It also⁵ provides a generic technology neutral view of Smart Grids that can be used to illustrate various power system architectures. Figure 3-1 is the SGAM.

4 IEC: 62357 Second Edition. TC 57 Architecture – Part 1: Reference Architecture for TC 57 – Draft (2009); IEC 61968-100 (Draft): Application Integration at electric utilities – System Interfaces for distribution management – Part 100: Implementation Profiles for IEC 61968 (2011); and NIST Framework and Roadmap for Smart Grid Interoperability Standards (2010).

5 Mathias Uslar, Michael Spect, et al, *Standardization in Smart Grids – Introduction to IT-Related Methodologies, Architectures and Standards*, 2013.

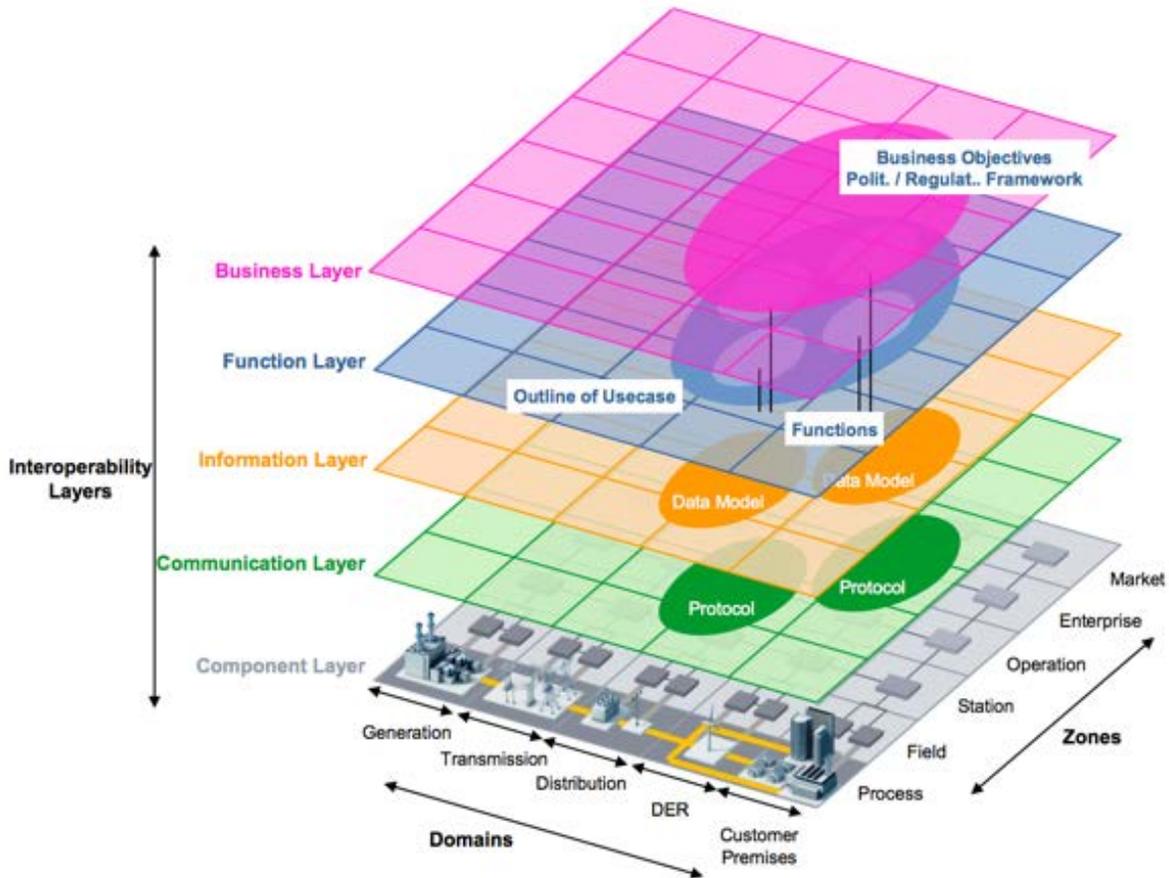


Figure 3-1
Smart Grid Architecture Model

National Institute of Standards and Technology (NIST) Architectures

NIST Conceptual Architecture

The National Institute of Standards and Technology (NIST) performs standards research coordination activities in support of its mandate under the Energy Independence and Security Act (EISA) of 2007. These activities are documented in NIST Special Publication 1108R2, *NIST Framework and Roadmap for Smart Grid Interoperability Standards, Release 2.0*. One of the areas of focus was the development of a conceptual architectural framework. As stated in NIST SP 1108R2:

The Smart Grid is a complex system of systems, serving the diverse needs of many stakeholders. Devices and systems developed independently by many different suppliers, operated by many different utilities, and used by millions of customers, must work together. Moreover these systems must work together not just across technical domains but across smart grid “enterprises” as well as the smart grid industry as a whole. Achieving interoperability in such a massively scaled, distributed system requires architectural guidance, which is provided by a “conceptual architectural framework”.

This framework is shown in Figure 3-2 and supports the planning, requirements development, documentation, and organization of the interconnected networks and equipment that compose the Smart Grid.

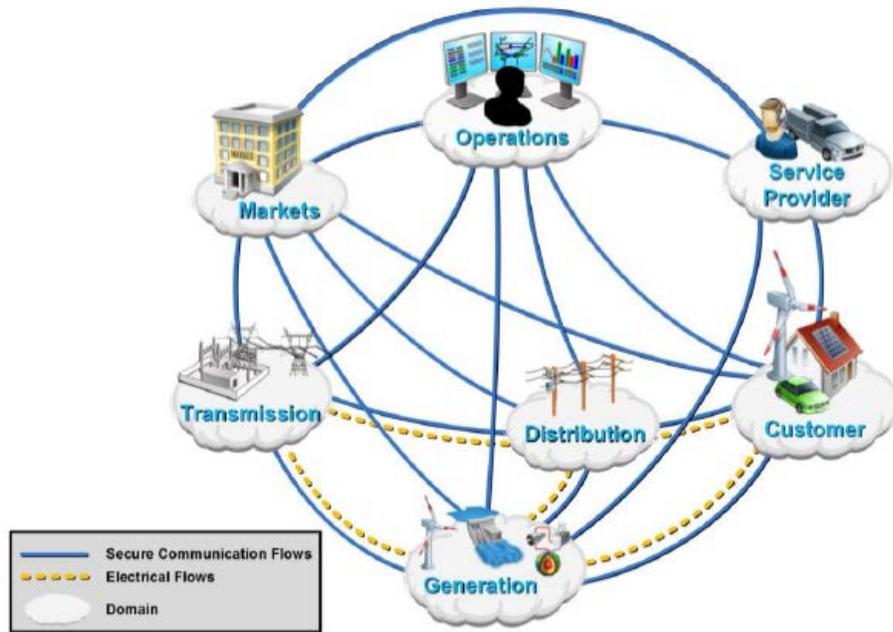


Figure 3-2
NIST Conceptual Architecture

NIST Smart Grid Cybersecurity Committee (SGCC) Logical Architecture

The SGCC developed a logical reference model of the smart grid, including all the major domains - service providers, customer, transmission, distribution, bulk generation, markets, and operations - that are part of the NIST conceptual architecture displayed above. This high-level logical reference architecture (Figure 3-3) illustrates the diversity of systems as well as a representation of associations between systems and components of the smart grid and does not imply any specific implementation.

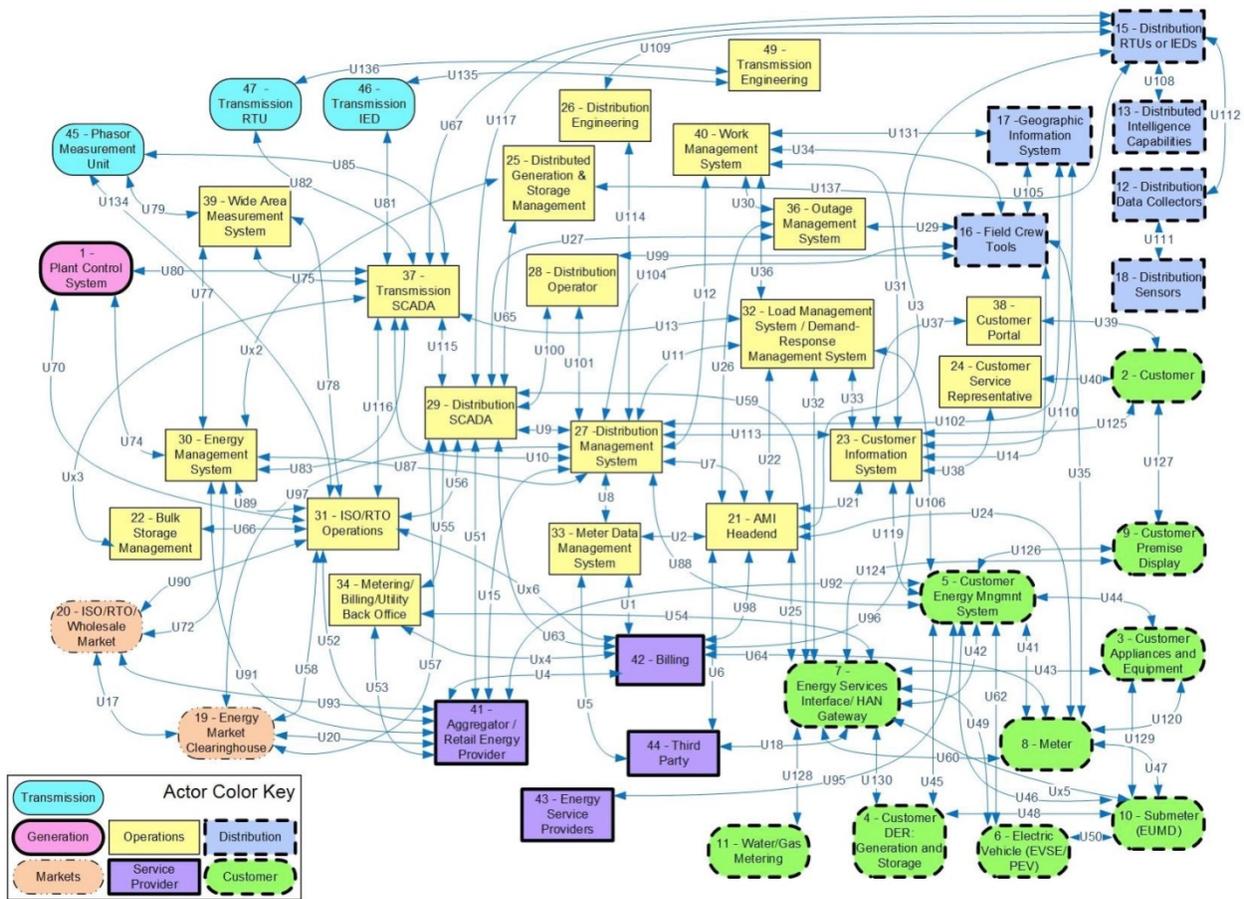


Figure 3-3
National Institute of Standards and Technology Interagency Report (NISTIR) 7628: Guidelines for Smart Grid Cyber Security “Spaghetti Diagram”

The Open Group Architecture Framework (TOGAF)

TOGAF is an architecture framework and provides the methods and tools for assisting in the acceptance, production, use, and maintenance of an enterprise architecture. It is based on an iterative process model supported by best practices and a re-usable set of existing architecture assets. The central method of TOGAF is called Architecture Development Method (ADM). It provides a proven and repeatable process for developing architectures. The ADM defines ten phases when can be executed in different iterative cycles, continuously defining and realizing the architecture to a certain extent. The ADM method is illustrated in Figure 3-4.

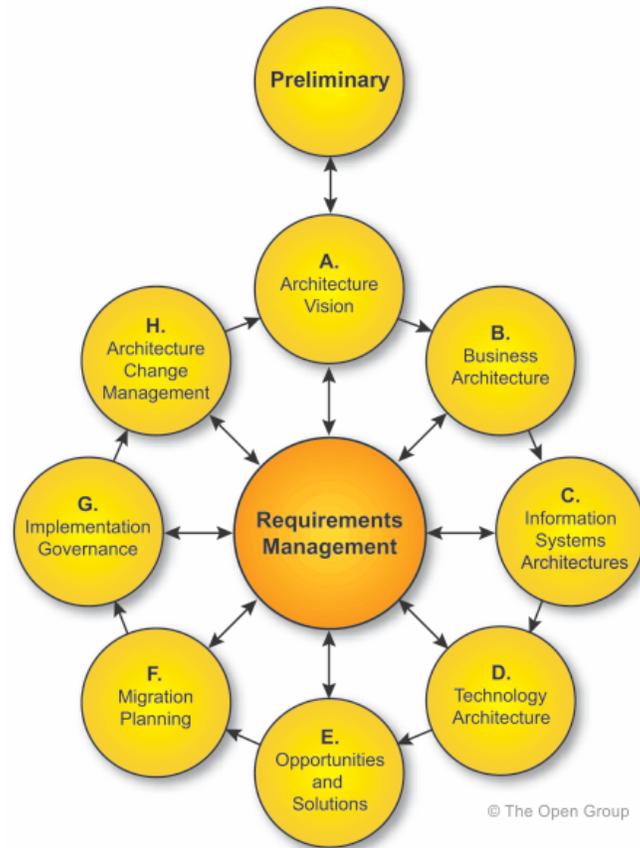


Figure 3-4
The TOGAF ADM

As stated at the OpenGroup TOGAF website:

While using the ADM, the architect is developing a snapshot of the enterprise's decisions and their implications at particular points in time. Each iteration of the ADM will populate an organization-specific landscape with all the architecture assets identified and leveraged through the process, including the final organization-specific architecture delivered.

Architecture development is a continuous, cyclical process, and in executing the ADM repeatedly over time, the architect gradually adds more and more content to the organization's Architecture Repository. Although the primary focus of the ADM is on the development of the enterprise-specific architecture, in this wider context the ADM can also be viewed as the process of populating the enterprise's own Architecture Repository with relevant re-usable building blocks taken from the "left", more generic side of the Enterprise Continuum.

TOGAF defines "enterprise" as any collection of organizations that has a common set of goals. For example, an enterprise could be a government agency, a whole corporation, a division of a corporation, a single department, or a chain of geographically distant organizations linked together by common ownership. The term "enterprise" in the context of "enterprise architecture" can be used to denote both an entire enterprise - encompassing all of its information and technology services, processes, and infrastructure - and a specific domain within the enterprise. In both cases, the architecture crosses multiple systems, and multiple functional groups within the enterprise.

The purpose of enterprise architecture is to optimize across the enterprise the often fragmented legacy of processes (both manual and automated) into an integrated environment that is responsive to change and supportive of the delivery of the business strategy.

Open Security Architecture (OSA)

OSA offers re-usable material on several abstraction layers. On the top level, OSA provides an overall landscape, actors, as well as terminology and taxonomy. On the next level OSA provides security patterns and finally OSA provides a threat modeling and a (NIST-based) controls catalog. OSA also provides a standardized icon library. The OSA landscape combines different abstraction levels because they believe that architecture is a synonym for a certain type of design and that this type of design can be applied on different levels.

According to OSA, the definition of “IT Security Architecture” is:

Describe how the security controls (= security countermeasures) are positioned, and how they relate to the overall IT Architecture. These controls serve the purpose to maintain the system’s quality attributes, among them confidentiality, integrity, availability, accountability and assurance.

Using this definition, there are three underlying design architectural principles: simplicity over flexibility, usability over restriction, and defense in depth.

Figure 3-5 is the OSA developed security architecture landscape that represents the major infrastructure and application architecture topics applicable to IT departments.

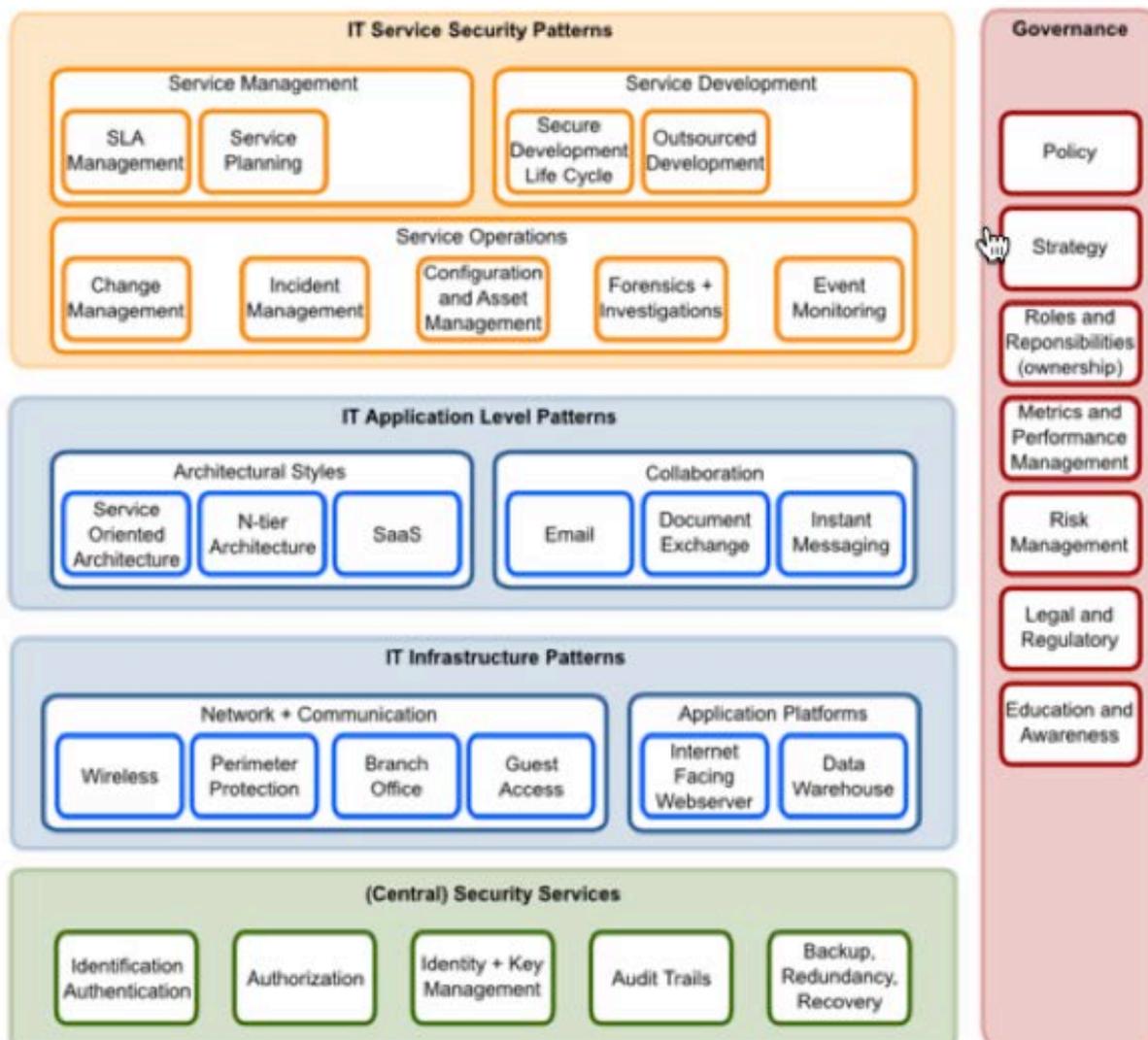


Figure 3-5
Security Architecture Landscape

OSA has developed several security architecture patterns that bring together a number of elements to show how to solve a specific architectural problem with a known solution. The elements are:

- Description of the pattern including strategic intent or considerations.
- When to use and when not to use.
- A diagram that shows the architectural relationship of the main components, with annotated control references.
- A list of the controls referenced with links to the catalog.
- Additional attributes such as version, authors, etc.

Figure 3-6 below is the pattern diagram for industrial control systems in a secure environment. This pattern covers the use of Industrial Control Systems in a secure environment to prevent interruption to processes availability. The referenced controls are from NIST SP 800-53, Rev 4.

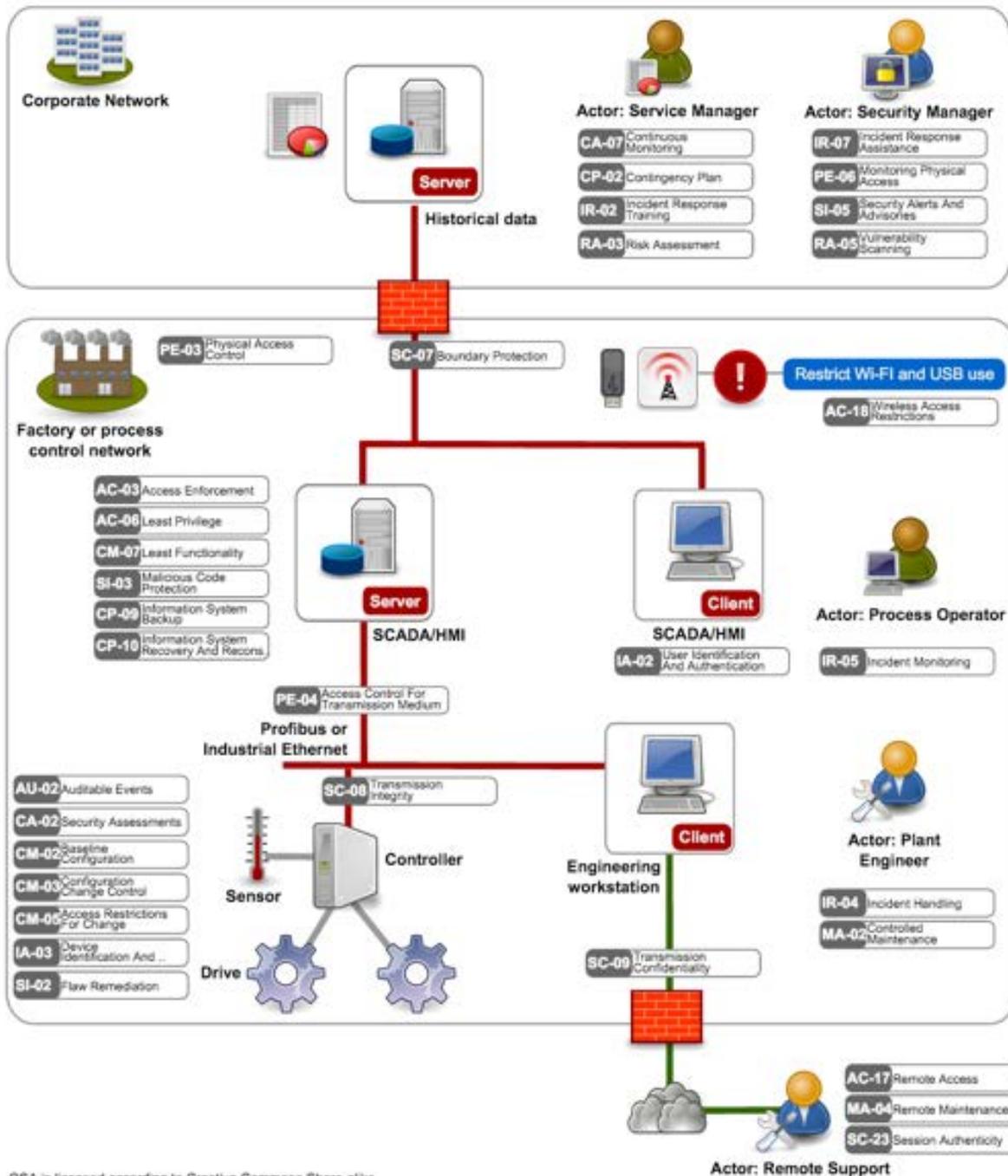


Figure 3-6
SP-023: Industrial Control Systems

4

SECURITY ARCHITECTURE METHODOLOGY

Based on a risk assessment strategy, the systems should be prioritized and the security objectives of confidentiality, integrity, and availability specified for each system. A security architecture should address the requirements and potential risks for each system that is implemented in a specific operational environment. The security architecture should also identify where to apply security controls and applicable standards/guidelines. A security architecture should be overlaid on an existing system/enterprise architecture that may include, for example, the various devices, communications links, communications protocols, operating systems, applications, and data. The security architecture should augment the existing architecture and include the attack vectors, potential vulnerabilities, and mitigation strategies. Output from a cyber kill chain analysis can be used in developing the target security architecture.

As described previously, the development of a security architecture should be one component of an overall cyber security risk management strategy and should facilitate the business risk exposure objectives. The security architecture may be used as input to evaluating the likelihood and impacts of security threats and vulnerabilities. A security architecture can be developed for the current system and for the target system. These security architectures can then be used to:

- Identify cyber security gaps and mitigation strategies to address these gaps,
- Perform a cyber kill chain analysis,
- Assess the operational implementation,
- Ensure that the overall cyber security risk management strategy is mirrored in the mitigation strategies,
- Assist in the analysis new threats, technologies, and vulnerabilities.

Reference Security Architecture

The development of security architectures for all systems within a utility is a significant task. Initially, the scope of this project was to develop a high level security architecture methodology that could be applied to IT and OT systems within a utility. However, this methodology would require extensive time to develop, review, and revise prior to use within an organization. Alternatively, the security architecture methodology included in this report focuses on one domain of the grid – substations. The goal is to provide a practical approach that is timely. This substation security architecture is developed as a *reference architecture*.

A reference architecture provides a template solution for a particular domain. It is a specification that defines the overall target structure (components and relationships among them) in a systematic, consistent manner. The architecture also includes a common vocabulary and rules. This reference architecture should be tailored by each utility to represent the current system implementations. Once these baseline architectures are developed, the target architectures can be designed. As described previously, there are several architecture models that may be used as input to this reference security architecture. The goal is to build upon existing methodologies and use existing tools and guidance/standards documents. Included in the existing methodologies are

descriptions of *layers, views, or domains*. The definitions are similar across the methodologies, but with some variations. This report standardizes on the following layer definitions⁶ that are applicable to this reference security architecture. (Note: the source methodologies have additional layers, such as business and function. These layers should be specified as part of the system development life cycle, and prior to this effort.)

- Information Layer: this layer includes the operating systems, applications, and data. The applications are logical groupings of functionality that process the data.
- Communications Layer: this layer includes the specification of protocols and procedures for the data exchange between components based on the Information Layer.
- Component/Technology Layer: this layer includes the physical components (hardware) and includes the power system infrastructure and equipment and the Information and Communications Technology (ICT) infrastructure and systems. In some methodologies, this is called the *physical architecture*. This includes specific products that are selected to perform the functional and non-functional requirements of the system. Cyber security, performance, and scalability requirements are typical non-functional requirements.

Applicable standards, regulations, and security requirements/controls may be specified at each layer.

These layers are allocated across architecture abstraction levels as specified by the Smart Grid Interoperability Panel – Smart Grid Architecture Committee (SGIP-SGAC). Similar to the designation of layers, the abstraction levels that are included in this report are a subset of the complete list of levels. The three levels are summarized below.

- *Logical Architecture Level*
 - Identifies the relationships between the basic elements related.
 - The building blocks are technology independent services.
 - This focuses more on the interfaces, rather than the specific technologies.
- *Physical Architecture Level*
 - This is the physical implementation design of the system and includes the components, software, and processes.
 - This level provides implementation technical specifications.
 - This is the representation of a specification, where the required features (functional and non-functional) are included.
- *Implementation Level*
 - This is where the specific technology and implementation configuration decisions are made and the software and processes configured and implemented.
 - For both OT and ICT these are the specific vendor products and/or utility products.

The relationship of these two elements is included in Figure 4-1.

⁶ The layers are drawn from the SGAM.

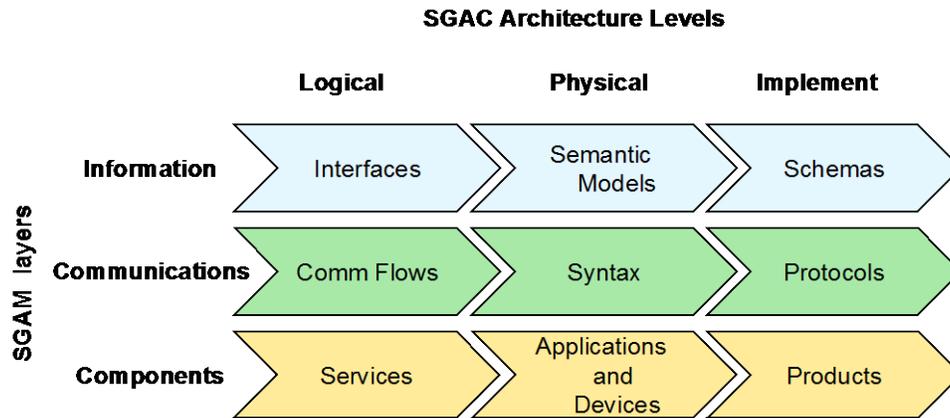


Figure 4-1
Architectural Abstraction Levels mapped onto SGAM Interoperability Layers

These layers and levels will be used in the reference security architecture described below.

Substation Reference Security Architecture

Included in Figure 4-2 is the generic substation reference security architecture diagram. Included are devices common to a substation. As described above, this diagram should be revised to replicate the specific substation configuration. There may be variations depending on the size of the substation and/or whether it is for transmission or distribution.

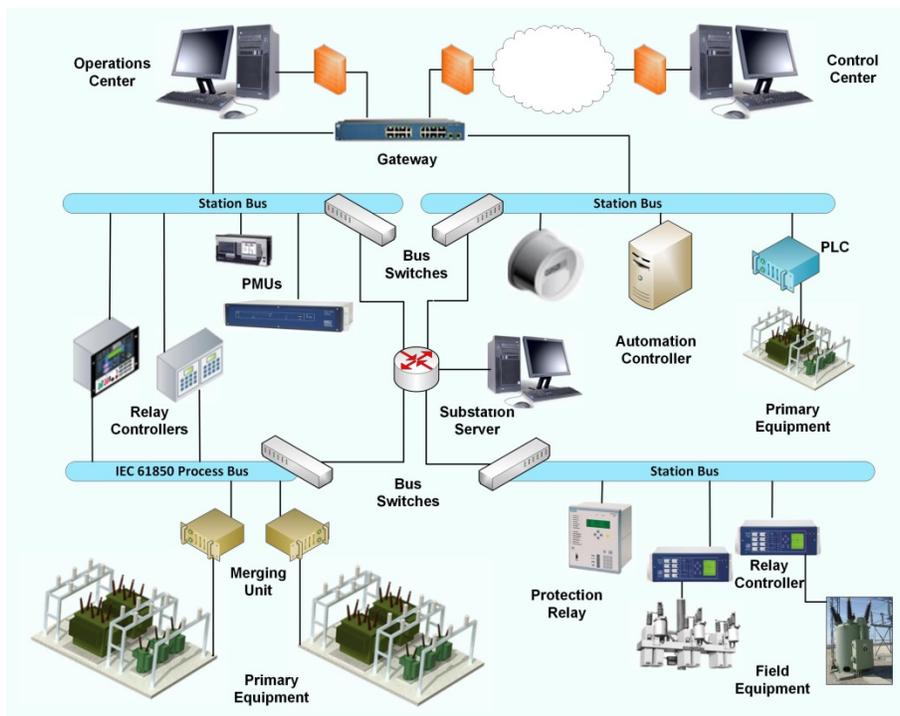


Figure 4-2
Substation Reference Security Architecture

The following steps specify how to develop the security architecture.

Step 1: Identify the Substation Device Classes

To simplify the process, the substation IT and OT devices may be categorized in the following classes. Excluded are the specific power system devices including field equipment. These classes are used in analyzing the attack vectors and selecting the mitigation strategies.

1. Protection Relays: including relay controllers
2. Supervisory Control and Data Acquisition (SCADA): including RTUS, automation controllers, and PLCs
3. Phasor Measurement Units (PMU)
4. Servers
5. Switches
6. Gateways/Routers/Firewalls
7. Merging Units: these devices aggregate sampled digital data and analog signals.

Step 2: Define the Overlays

After the initial diagram is developed, overlays are applied. Overlays include the following:

- Communications Layer: physical medium, communication protocols, standards/regulations;
- Information Layer: Operating Systems, Applications, Data, standards/regulations;
- Attack vectors and access points, including vulnerabilities;
- Response strategies including mitigation strategies, standards/regulations.

One way to illustrate the overlays is to use Visio. The overlay below includes example communication protocols.

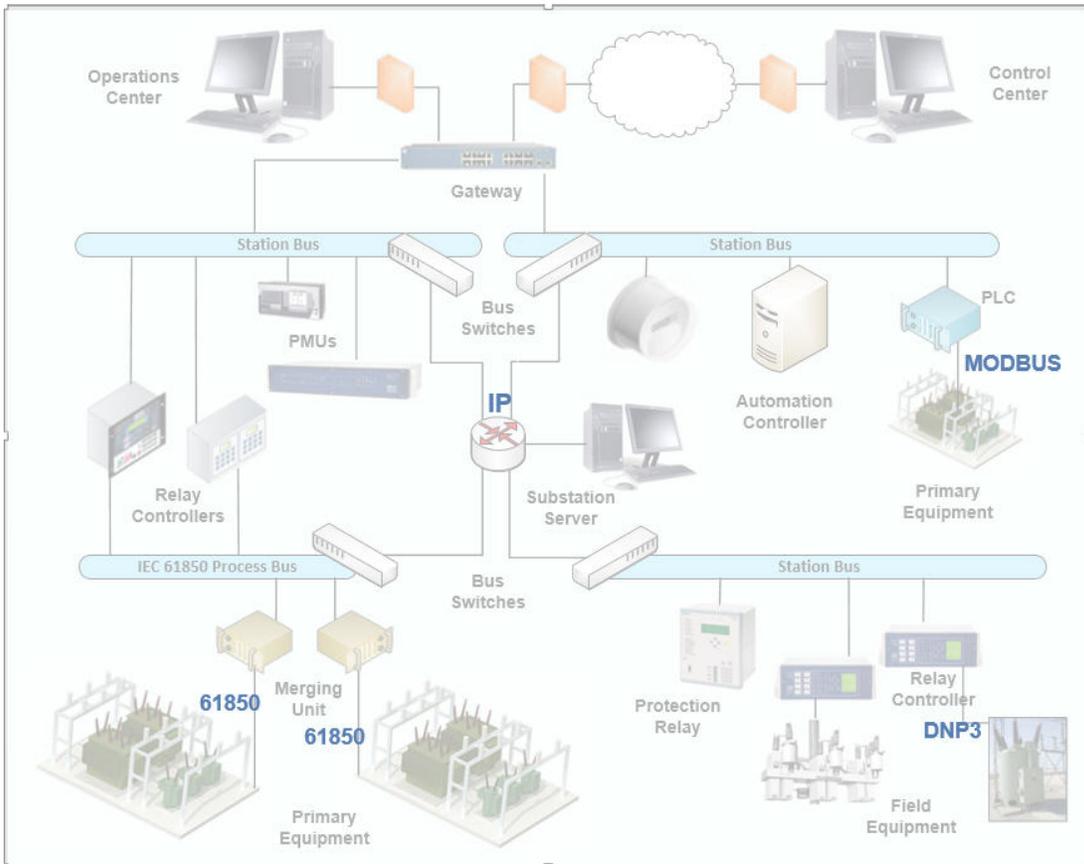


Figure 4-3
Reference Security Architecture with Communications

The information layer may be represented in three overlays: one for the OS, a second for the applications, and a third for the data. The overlay below includes example OSs for specific devices.

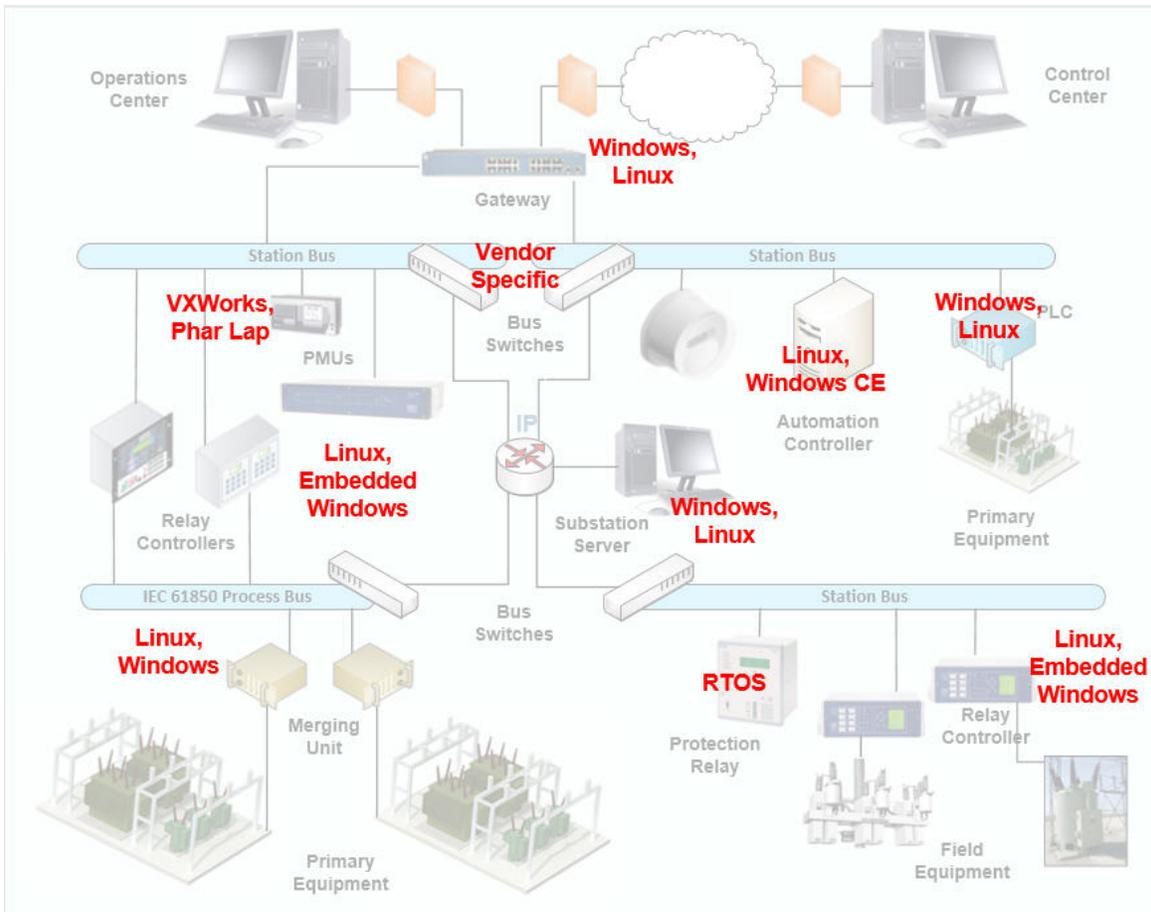


Figure 4-4
Reference Substation Architecture with Operating Systems

Regulations and standards may be included in each of the layers listed above, or they may be included in a separate overlay for clarity.

Step 3: Specify the Attack Surface and Attack Vectors

After the overlays are developed, the next step is to identify the attack surface, attack vectors, and access points. In the risk assessment process that was used to prioritize the various systems, the set of threat agents should be reviewed and the applicable threat agents identified. Included in the NESCOR Electric Sector Failure Scenarios and Impact Analyses document is a list of threat agents. It is included in Appendix B of this report for reference. The attack surface and attack vectors can be developed from several sources, including the failure scenarios and vulnerabilities and vulnerability classes included in the NESCOR Failure Scenarios and Impact Analyses document. The vulnerability classes and potential vulnerabilities from the NESCOR document are included in Appendix C of this report. The figure below illustrates access to the substation server and some vulnerabilities that may be exploited.

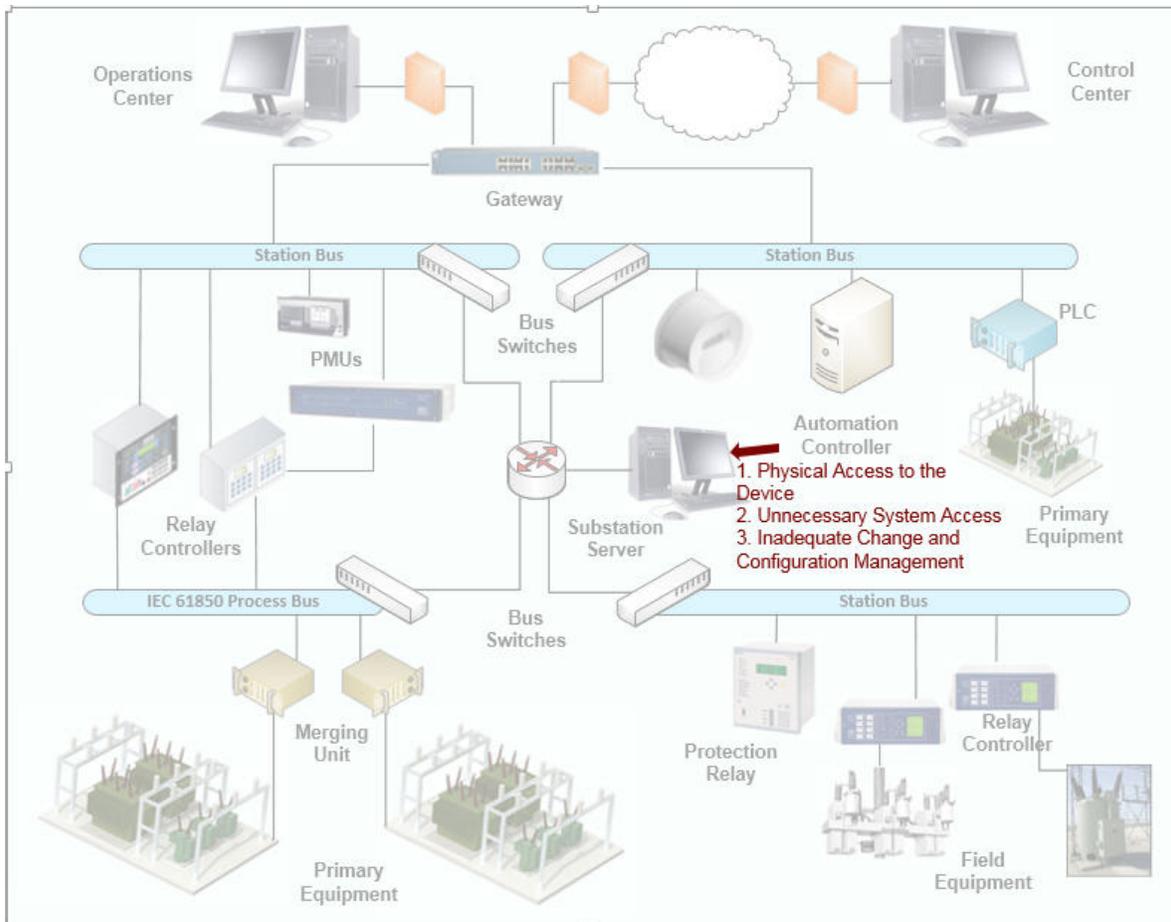


Figure 4-5
Substation Architecture with Access Point and Potential Vulnerabilities

Step 4: Select Response Strategies

The final step is to select the response strategies to address the various attacks. As with the other steps, the terms used and the definitions vary across organizations. For this report, the strategies include risk acceptance, risk mitigation, and remediation. In the risk acceptance strategy, the risk may be transferred. In the risk mitigation strategy, the risk is reduced and in remediation, the risk is fixed. The common mitigations from the NESCOR document are included in Appendix C of this report. The rationale for selecting a strategy should be documented. The response strategies are illustrated in Figure 4-6.

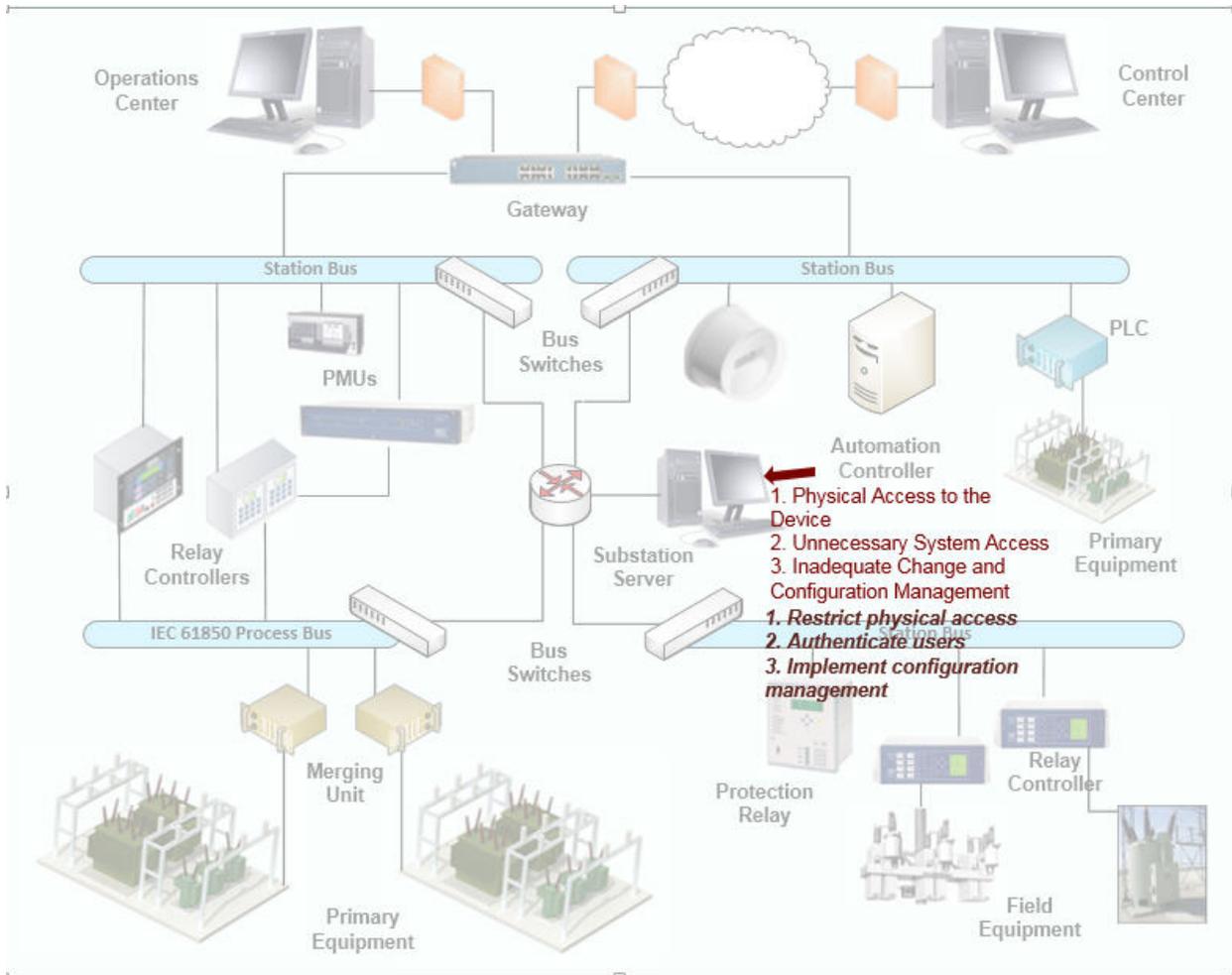


Figure 4-6
Substation Architecture – Response Strategies

5

NEXT STEPS

A security architecture is one tool that utilities may use to define the current and target architectures including the attack surface and response strategies. In 2015, the focus is on a review of existing architecture methodologies and frameworks and how they can be used for security architectures. This document is the first version of the security architecture methodology and includes the basic approach and common terms and definitions. The contents of this document represent the core components of the methodology and will be expanded upon in the report produced next year (2016).

The results of this project will be coordinated with the EPRI security metrics, risk assessment, and ISOC projects. The goal is to leverage the output across the projects.

To ensure that the security architecture methodology is standardized across the electric sector, this report will be released publicly and feedback requested. In particular, comments will be required on the substation device categories and the overlay layers. The goal is to ensure that the methodology and associated terms and concepts are practical for utilities of all sizes and varying levels of sophistication in addressing cyber security. Future work will be coordinated with such organizations as NRECA, APPA, and EEI.

Future Research Topics

In 2016, the application of the methodology to the substation will be expanded to identify additional components at the different layers and the associated attack vectors, vulnerabilities, and response strategies.

Some of the areas that will need future research to determine how they should be included in the security architecture are:

- Specific technologies such as cloud computing and virtualization
- Insider threat
- Technology standards including configuration recommendations
- Application to other electric sector areas, such as control center.

Once the substation methodology is completed, the next step is to perform pilots at one or more utilities. Based on the pilots, changes will be made to the methodology. The final step is to develop tools, for members only, which may be used by the utilities as they develop their security architectures.

6

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A

ACRONYMS AND ABBREVIATIONS

ADM	Architecture Development Method
ADWP	Architecture Development Working Party
ANSI	American National Standards Institute
APPA	American Public Power Association
CEN	The European Committee for Standardisation
CENELEC	The European Committee for Electrotechnical Standardization
DER	Distributed Energy Resources
DOE	Department of Energy
EEI	Edison Electric Institute
EISA	Energy Independence and Security Act
EPRI	Electric Power Research Institute
ETSI	The European Telecommunications Standards Institute
ICT	Information and Communications Technology
IEC	International Electrotechnical Commission
IEEE	Institute of Electrical and Electronics Engineers
IOU	Investor Owned Utility
ISO	International Organization for Standardization
ISOC	Integrated Security Operations Center
IT	Information Technology
NESCOR	National Electric Sector Cybersecurity Organization Resource
NIST	National Institute of Standards and Technology
NISTIR	NIST Interagency Report
NRECA	National Rural Electric Cooperative Association
OSA	Open Security Architecture
OT	Operations Technology

SGAC	Smart Grid Architecture Committee
SGAM	Smart Grid Architecture Model
SGCC	Smart Grid Cybersecurity Committee
SGIP	Smart Grid Interoperability Panel
SP	Special Publication
TC	Technical Committee
TOGAF	The Open Group Architecture Framework
UTC	Utilities Telecom Council

B

THREAT AGENT LIST

Table B-1
Threat Agent List

Threat Agent	Subcategory	Example Members
Economic Criminals		
	Transnational or national criminal organization	Former Soviet Union Mafia, extortion groups ⁷
	Insiders (financial, espionage)	Employees, contractors
	Customers	Residential, commercial, schools
	External individual	
Malicious Criminals		Disgruntled employees or contractors, deranged persons, cyber gangs
Recreational Criminals		Hackers
Activist Groups		
	Eco and cause driven	Earth First, Green Peace
	US national separatists	US militias and hate groups (known to steal power)
Terrorists		
	Religious radical extremists	Al Qaeda, Taliban, ISIS
	Lone extremists	Anti-society individual
	Strategic political	Nation State: China, North Korea, Cuba
	Tactical political	Lashkar-e-Taiba ⁸ , Hamas

⁷http://www.safetyissues.com/site/cyber_crime/cia_reveals_hacker_attacks_on_utilities.html?print

⁸<http://en.wikipedia.org/wiki/Lashkar-e-Taiba>

**Table B-1
Threat Agent List (continued)**

Threat Agent	Subcategory	Example Members
Hazards		
	Natural hazards	Tornados, pandemics, floods, earthquakes
	Human errors and other accidents	<ul style="list-style-type: none"> - Poor human-system design - Configuration or data entry errors - Inadequate or non-existent policies, processes, procedures, and/or training - Non-compliance (not following policies and procedures) - Inadequate auditing, maintenance and testing - Poor plant system design - Legacy and aging systems
	Other hazards to required resources	<ul style="list-style-type: none"> - Employees that monitor cyber security are absent due to terror threat - Loss of processing/communication facilities due to nearby physical attack

C

COMMON VULNERABILITIES

Included below are the common vulnerabilities that are extracted from the NESCOR Failure Scenarios and Impact Analyses document. The reference number in the vulnerability class is to the section in Chapter 6 of Volume 3 the NISTIR 7628, *Guidelines for Smart Grid Cyber Security*.

**Table C-1
Common Vulnerabilities**

Reference Number	Common Vulnerability	Vulnerability Class
1	Presence of features or functions that may be misused by users	API Abuse (6.3.2.1)
2	Critical operations are not locked out during maintenance	Business Logic Vulnerability (6.3.1.8)
3	Inadequate criteria for determining which alarms deserve priority	
4	System assumes data inputs and resulting calculations are accurate	
5	System design limits opportunity for system recovery using reconfiguration	
6	System permits potentially harmful command sequences	
7	System takes action before confirming changes with user	
8	Cryptography used that employs algorithms that are breakable within a time period useful to the adversary	Cryptographic Vulnerability (6.3.1.4)
9	System may become overwhelmed by traffic flooding or malformed traffic	Error Handling Vulnerability (6.3.1.6)
10	Users lack visibility to the failure of the system to respond to commands	
11	Alarm management system does not support required processing for legitimate alarm conditions	General Logic Error (6.3.1.7)
12	Alarm processing capability is overwhelmed by unnecessary alarms	
13	Users lack visibility of threat activity	Inadequate Anomaly Tracking (6.4.4.1)
14	Users lack visibility of unapproved access	
15	Configuration changes are not verified for correctness	Inadequate Change and Configuration Management (6.2.2.5)
16	Sensitive data remains on disposed equipment	
17	System permits unauthorized changes	
18	System permits unauthorized installation of software or firmware	

**Table C-1
Common Vulnerabilities (continued)**

Reference Number	Common Vulnerability	Vulnerability Class
19	Users lack visibility that unauthorized changes were made	
20	Users lack visibility that unauthorized firmware has been installed	
21	Emergency response policy, procedures, emergency response procedures unintentionally omit security controls"	Inadequate Continuity of Operations or Disaster Recovery Plan (6.2.3.3)
22	Emergency situations may not have the appropriate replacement equipment, some of which require long lead times for repair or replacement	
23	Inadequate continuity and recovery security architecture	
24	Speed of incident response process is not appropriate for incident	Inadequate Incident Response Process (6.2.3.5)
25	System permits installation of malware	Inadequate Malware Protection (6.4.2.3)
26	The list of signatures used for detection of attacks is no longer current	
27	Communication channels are shared between different system owners	Inadequate Network Segregation (6.5.1.2)
28	Internet connection may be misused by adversary	
29	Network interconnections provide users and hardware/software entities with access unnecessary for their roles	
30	Network interfaces permit unnecessary traffic flows	
31	Network is connected to untrusted networks	
32	network services are shared between different system owners	
33	Publicly accessible and/or third party controlled links used	
34	Software patches are not checked regularly to ensure that they are current	Inadequate Patch Management Process (6.2.2.4)
35	Software patches may be applied without verifying continued system operation	
36	Adherence to policies and procedures degrades over time	Inadequate Periodic Security Audits (6.2.3.1)
37	Human error in adherence to policies and procedures	
38	Insiders with high potential for criminal or malicious behavior have access to critical functions or sensitive data	Inadequate Identity Validation or Background Checks (6.2.2.1)
39	Workforce may be unaware of recommended precautions	Insufficiently Trained Personnel (6.2.1.1)
40	Workforce not trained in proper procedures	

**Table C-1
Common Vulnerabilities (continued)**

Reference Number	Common Vulnerability	Vulnerability Class
41	Critical components exhibit single point of failure	Insufficient Redundancy (6.5.1.5)
42	Enabled but unused port	Physical Access to the Device (6.5.1.6)
43	Physical access may be obtained by unauthorized individuals	
44	Physical access to a serial port may enable logical access by unauthorized entities	
45	Physical access to mobile devices may enable logical access to business functions by unauthorized individuals	
46	System makes private data accessible to unauthorized individuals	Sensitive Data Protection Vulnerability (6.3.1.15)
47	Back doors for access are left in place	Unnecessary System Access (6.2.2.6)
48	Default configuration allows access that is unnecessary after the system is operational	
49	Design permits unnecessary privileges	
50	Remote access may be obtained by unauthorized individuals	
51	System permits bypass of physical access controls	
52	System permits networking components to be accessed by unauthorized individuals	
53	system permits wireless access by unauthorized parties	
54	Unnecessary access is permitted to critical functions	
55	Unnecessary access is permitted to networking components	
56	Unnecessary access is permitted to system functions	
57	Unnecessary access is permitted to the communications channel	
58	Unnecessary access is permitted to the database	
59	Unnecessary access is permitted to the operating system	
60	Unnecessary network access is permitted	
61	Users and hardware/software entities are given access unnecessary for their roles	
62	Unnecessary system services are configured to run	Unneeded Services Running (6.4.3.2)
63	Critical communication paths are not isolated from communication paths that require fewer protections to operate	Use of Inadequate Security Architectures and Designs (6.4.1.1)

**Table C-1
Common Vulnerabilities (continued)**

Reference Number	Common Vulnerability	Vulnerability Class	
64	Critical functions are not isolated from those that require fewer protections to operate		
65	Design, implementation, security design does not consider the system lifecycle"		
66	System permits bypass of access control mechanisms		
67	System permits device identifier to be misused		
68	Weaker security architecture at backup sites		
69	A copy of a prior alarm is difficult or infeasible to distinguish from a new legitimate alarm		Use of Insecure Protocols (6.3.1.21)
70	A copy of a prior message or command is difficult or infeasible to distinguish from a new legitimate message or command		
71	Commands or other messages may be inserted on the network by unauthorized individuals		
72	Message modified by an adversary is either difficult or infeasible to distinguish from a valid message		
73	Spoofed signal is either difficult or infeasible to distinguish from a legitimate signal		
74	System makes messages accessible to unauthorized individuals		
75	System permits messages to be modified by unauthorized individuals		
76	System relies on communications that are easy to jam		
77	Credentials are accessible in the clear	Weaknesses in Authentication Process or Authentication Keys (6.5.1.4)	
78	Default password is not changed		
79	Encryption keys are shared		
80	Inadequate binding of meter with energy users authorized to charge to that meter		
81	Secret key is stored or transmitted in the clear		
82	Shared credentials are used for access		
83	System relies on credentials that are easy to obtain for access		

D

COMMON MITIGATIONS

Included below are the common mitigation actions and action groups that are extracted from the NESCOR Failure Scenarios and Impact Analyses document.

**Table D-1
Common Mitigations**

Reference Number	Common Action	Action Group
1	generate alarms	alert
2	generate alerts	
3	prioritize alarms	
4	analyze anomalous events	analyze
5	re-evaluate scheduled disconnects	
6	review recovery response	
7	create audit log	audit
8	protect audit logs	
9	perform audit	
10	perform financial audit	
11	authenticate data source	authenticate
12	authenticate devices	
13	authenticate messages	
14	authenticate users	
15	require authentication	
16	require multi-factor authentication	
17	require PIN	
18	require second-level authentication	
19	require single sign-on	
20	check message integrity	check integrity
21	check OS integrity	
22	check software execution integrity	
23	check software file integrity	
24	protect against replay	

**Table D-1
Common Mitigations (continued)**

Reference Number	Common Action	Action Group
25	enforce least privilege	control access
26	require credential revocation	
27	restrict access	
28	restrict network access	
29	restrict physical access	
30	use RBAC	
31	enforce restrictive firewall rules	
32	limit remote modification	
33	prevent modification	
34	require read-only access	
35	restrict application access	
36	restrict communication access	
37	restrict configuration access	
38	restrict database access	
39	restrict device access	
40	restrict file access	
41	restrict Internet access	
42	restrict network service access	
43	restrict port access	
44	restrict remote access	
45	restrict system access	

**Table D-1
Common Mitigations (continued)**

Reference Number	Common Action	Action Group
46	detect abnormal behavior	detect
47	detect abnormal functionality	
48	detect anomalous commands	
49	detect physical intrusion	
50	detect unauthorized access	
51	detect unauthorized configuration changes	
52	detect unauthorized use	
53	detect unusual patterns	
54	detect abnormal output	
55	detect unauthorized configuration	
56	detect unauthorized connections	
57	detect unauthorized devices	
58	require intrusion detection and prevention	
59	encrypt application layer	
60	encrypt communication paths	
61	encrypt data at rest	
62	encrypt link layer	
63	require VPNs	
64	enforce hardware limits	enforce limits
65	limit events	
66	protect from overcharge	
67	require circuit breaker	
68	require fail-over	ensure availability
69	require fail-safe rollback	
70	require redundancy	
71	require resiliency	
72	require synchronous functions	
73	require backup	
74	require spares	
75	require spread-spectrum radio	

**Table D-1
Common Mitigations (continued)**

Reference Number	Common Action	Action Group
76	isolate functions	isolate
77	isolate networks	
78	require unique keys	
79	require separation of duty	
80	learn from others	learn
81	define contingency plan	plan
82	define incident response plan	
83	define policy	
84	define procedure	
85	define SLA	
86	emphasize security management	
87	prioritize recovery activities	
88	profile equipment	profile
89	sanitize device	sanitize
90	design for trust	secure design and implementation
91	protect credentials	
92	require approved cryptographic algorithms	
93	require approved key management	
94	require secure key storage	
95	configure for least functionality	
96	design for security	
97	design for trust	
98	enforce changing default passwords	
99	minimize private information	
100	protect security configuration	
101	require physical connection	
102	require secure factory settings	
103	restrict occurrence	

**Table D-1
Common Mitigations (continued)**

Reference Number	Common Action	Action Group	
104	require application whitelisting	secure operations	
105	require password rule enforcement		
106	require secure boot loader		
107	require secure remote firmware upgrade		
108	require tamper detection and response		
109	require video surveillance		
110	change default credentials		
111	harden platforms		
112	lock workstations		
113	maintain anti-virus		
114	maintain latest firmware		
115	maintain patches		
116	require assured maintenance		
117	require lockout		
118	require password rule enforcement		
119	require safe mode		
120	require strong passwords		
121	conduct code review		test
122	conduct penetration testing		
123	perform hardware acceptance testing		
124	perform security testing		
125	require reconfiguration in test mode		
126	test after install		
127	test after maintenance		
128	test before install		
129	test for malware		
130	vulnerability scan before install		
131	implement configuration management	track	
132	track asset		
133	train personnel	train	
134	continue normal operations		

**Table D-1
Common Mitigations (continued)**

Reference Number	Common Action	Action Group
135	confirm action	verify
136	cross check	
137	require 2-person rule	
138	require acknowledgment	
139	require approval	
140	require failure messages	
141	require message verification	
142	require non-repudiation	
143	require on-going validation	
144	require read only access	
145	validate data	
146	validate inputs	
147	validate signal	
148	verify correct operation	
149	verify EV owner	
150	verify network changes	
151	require periodic walk-downs	
152	require reliable external time source	
153	verify absence of hardcoded credentials	
154	verify load	
155	verify mode	
156	verify personnel	
157	verify settings	
158	verify time synchronization	

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